



Cleaning & Maintenance

Congratulations on your new Definitive Collection composite door!

You've chosen a market-leading door that brings together unparalleled style, top-tier security, and exceptional durability. Your selection reflects a commitment to quality, and we're confident it will elevate your home's beauty while providing lasting peace of mind.







To maximize the performance and longevity of your new door, please take a moment to review the care and maintenance guide below. Following these simple steps will help preserve the door's striking appearance, safeguard its durability, and protect your investment. With just a little regular care, your Definitive Collection composite door will keep your home secure and looking its best for many years to come.


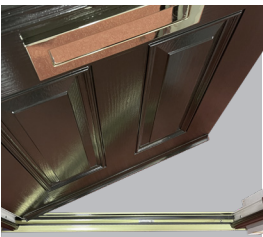

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Composite Door Maintenance Information

Before cleaning your door remove all jewellery including watches to avoid scratches

Component	What to use & how to clean	How Often
 Door Leaf	<ul style="list-style-type: none">✓ Warm water only using a clean, uncontaminated micro fibre cloth.✗ Do not use any of the following on your composite door, High pressure or steam cleaners, Bleach solvents or adhesives (spirits or thinners), Washing up liquids or similar household cleaners or detergents.	Every 4-6 weeks
 Door outerframe	<ul style="list-style-type: none">✓ We advise using a pure liquid soap sometimes referred to as soap flakes, the key being less is more & to rinse well and dry off - soap does not need to be heavily added to the water, just a little to aid regular cleaning.✗ Do not use washing up liquid or any household cleaners or detergents.	Every 4-6 weeks
 Decorative Hardware (Handles, Knockers & Letterplates)	<ul style="list-style-type: none">✓ We advise using a pure liquid soap sometimes referred to as soap flakes, the key being less is more & to rinse well and dry off - soap does not need to be heavily added to the water, just a little to aid regular cleaning.✗ Do not use washing up liquid or any household cleaners or detergents.	Every 4-6 weeks
 Glass	<ul style="list-style-type: none">✓ Use warm soapy water only with a soft cloth If a glass cleaner is used (Silversil) ensure this is not over-sprayed on to the slab or outerframe.	Every 4-6 weeks
 Mechanical hardware (moving parts)	<ul style="list-style-type: none">✓ Keep them at their best by lubricating with a small amount of light engineering oil e.g. 3 in 1 - Ensure all excess oil is removed and surfaces wiped dry with a soft cloth.	Every 6 months
 Hinges	<ul style="list-style-type: none">✓ Keep them at their best by lubricating with a small amount of light non-acidic mineral oil e.g. 3 in 1 - Ensure all excess oil is removed and surfaces wiped dry with a soft cloth.	Every 6 months

Component	What to use & how to clean	How Often
 <p data-bbox="86 432 349 477">Euro Cylinder</p>	<p data-bbox="384 163 1177 454">✓ For this, we recommend a PTFE based lubricant for our Yale cylinders & a graphite powder for our Ultion cylinders. Rotate the key a couple of times in line with the normal locking function. Remove the key from the cylinder and wipe away any remaining lubricant to ensure it isn't transferred onto other objects. Less is more when applying to the components.</p>	<p data-bbox="1257 163 1501 197">Every 6 months</p>
 <p data-bbox="86 768 349 813">Door Threshold</p>	<p data-bbox="384 544 1177 790">✓ The threshold of your door has drainage holes designed to channel water away from your property. To prevent blockages caused by debris buildup, it's important to regularly check and clean these drainage holes. Keeping them clear ensures proper water drainage and helps maintain the door's performance.</p>	<p data-bbox="1257 544 1509 577">Every 4-6 weeks</p>
 <p data-bbox="86 1149 349 1211">Perimeter Weatherseals</p>	<p data-bbox="384 880 1222 1193">✓ Regularly checking the perimeter weather seal on your composite door is essential. Debris buildup or foreign objects can cause marks or damage to the door's surface. To prevent this, gently wipe around the seal with a soft, damp cloth and warm water. If you notice any part of the gasket is loose, simply push it back into position to ensure a tight, consistent seal when the door is closed. This will help maintain your door's appearance and performance.</p>	<p data-bbox="1257 880 1501 913">Every 6 months</p>

If your door is located within 25 miles of coastal areas, construction sites, or large industrial zones, you may need to clean it more frequently to prevent the buildup of corrosive contaminants and debris. Regular cleaning in these environments will help protect your door and maintain its appearance and functionality.

To protect your door from natural thermal distortion, always ensure that all locking points are fully engaged when the door is closed. This helps minimise thermal movement, keeping your door stable and properly aligned during temperature changes.



Please note: Failing to consistently maintain your Definitive Collection composite door according to the above guidelines may void the warranty. Regular upkeep is essential to ensure your door remains protected under the warranty terms.